

Anti-Social Behaviour

#TacklingASB

What is anti-social behaviour (ASB)?

'Anti-social behaviour' is any behaviour that may cause harm, distress or alarm to your neighbours or others outside your household.

Examples include:

- Fights and arguments in the street
- Obvious lack of care for your home or garden
- Theft and other criminal behaviour
- Alcohol abuse or drug-related behaviour
- Vandalism and graffiti
- Abusive, harassing or threatening behaviour
- Noise nuisance including loud music, shouting and dogs barking excessively
- Unruly behaviour of visitors
- Hate behaviour (targeted towards members of identified groups)
- Misuse of communal areas



If you witness criminal activity, report it to the police on **101**
If you feel you or someone else is in immediate danger, dial **999**

We don't investigate:

- Children playing
- Parking issues
- One-off incidents, such as a party
- Noise generated by everyday living



We investigate all appropriate concerns raised about ASB, but if you choose to submit an anonymous complaint, the actions we can take are limited. It's important to report ASB.

 You must be 18 or over to make an ASB complaint.

What if the ASB continues and I report it?

If the situation is serious, or has been ongoing for some time with no improvement, we will assess available options that are appropriate to the situation. This may involve working with partner agencies. We will only ever consider taking legal action once all other suitable options have been explored.



Contacting us about anti-social behaviour

We need your help to tackle ASB, and we may ask you to record any behaviour you witness and how it affects you. It's important that you work with us so we can help to resolve the issues you are experiencing.

 01782 635200  contact@aspirehousing.co.uk

 Online form  Live chat via our website  aspirehousing.co.uk