

Creating Communities

# Good Neighbour Guide



We want everyone living in an Aspire Housing home to be able to go about their everyday life without feeling upset, scared or intimidated.

[aspirehousing.co.uk/asb](https://aspirehousing.co.uk/asb)





# Let's work together to create great communities

**We think that good neighbours build great communities, and being a good neighbour is more than just sticking to your tenancy agreement.**

We encourage you to speak to the people around you, share any concerns, and be considerate to those around you.

## Noise

- Please be considerate to your neighbours at all times. Try to keep any noisy work, such as drilling or vacuuming, between 8am and 8pm.
- If you come home late at night, don't slam your doors. People may be asleep.
- Remember that noise carries easily in a block of flats.
- Electronic equipment such as TVs, radios or games can be noisy – please keep the volume at a reasonable level.

## Cars and Parking

- If you have a caravan or motorhome, please don't park it on communal car parks.
- Don't carry out major car repairs on the car park.
- Clean up any mess left by your car, such as oil spills.
- Park your vehicle responsibly - don't block driveways and make sure you park in marked bays.
- Remember, most parking is communal, unless you have been allocated a specific space.

## Gardens

- If you have a garden, keep the lawn tidy and flower/shrub beds weeded.
- Get rid of any bags of rubbish or bulky items straight away.
- If you have a communal garden, keep it clean, tidy and free from litter.

## Pets

- Don't leave pets alone for long periods of time or allow dogs to bark constantly.
- Always clean up your pet's mess, whether in your garden or on the pavement. If you have a cat, make sure you have a clean litter box in your home.
- If you live in a scheme with a pet policy, make sure you read it.

## Flats with internal communal spaces

- Dispose of your rubbish in the bins provided and keep the area around the bins clean and tidy.
- Don't let people into the building that you don't know.
- If you are getting rid of any bulky items, make arrangements for them to be collected, or take them to the council tip.
- Report any communal repairs as soon as possible, like faulty door entry systems or light bulbs.
- Keep communal doors locked, and don't prop them open. They are there for your safety and the safety of your neighbours.

**We encourage you to speak to your neighbour about concerns. Often, people don't realise they're causing a problem.**



### Reporting anti-social behaviour

If you continue to experience issues, or need to make any anti-social reports, then you can do this on your online account.

**Talk to us**



Aspire Housing, Kingsley, The Brampton,  
Newcastle-under-Lyme, ST5 0QW

**[aspirehousing.co.uk](https://aspirehousing.co.uk)**



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