



## Terms and Conditions for Naming the Customer Magazine Competition

1. Our prize draws and competitions are organised by Aspire Housing Limited Kingsley, The Brampton, Newcastle-under-Lyme, Staffordshire, ST5 0QW. A registered society with the Financial Conduct Authority, Registration Number 31218R. Registered with the Regulator of Social Housing L4238.

### How to enter

2. Entries received after the stated closing date will not be accepted.
3. Our prize draws and competitions are free to enter, and no purchase is necessary.
4. Aspire Housing will not accept responsibility for entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any postal failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind.
5. By submitting an entry, you are agreeing to be bound by these Terms and Conditions. If you have any questions, please contact [marketing@aspirehousing.co.uk](mailto:marketing@aspirehousing.co.uk)
6. Aspire Housing reserves the right to refuse entry or refuse to award the prize to anyone in breach of these terms and conditions.

### Eligibility

7. Unless otherwise stated, our prize draws and competitions are open to all except employees of Aspire Housing, their families, agents or any third party directly associated with administration of the prize draw.
8. Entrants under 18 must get consent from their parent(s) or legal guardian(s) before entering. The parent(s) or legal guardian(s) of entrants under 18 agree to these Terms and Conditions on behalf of the entrant.

9. In entering, you confirm that you are eligible to do so and eligible to claim any prize you may win. Aspire Housing may require you to provide proof that you are eligible to enter the prize draw or competition.
10. Aspire Housing reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the prize draw or competition.

## **The Draw**

11. A winner will be selected by a judging panel comprised of Aspire Housing employees and engaged customers.
12. The winner will receive a £50 high street shopping voucher.
13. The winner will be notified by email or telephone (using details provided at entry) within seven days of being chosen and must provide a postal address to claim their prize. If the winner cannot be contacted or do not claim the prize within 14 days of notification, we reserve the right to withdraw the prize from the winner and pick a replacement winner.
14. The prize will be sent to the winner within 28 days of responding to Aspire Housing.
15. Aspire Housing reserves the right to cancel or amend the competition and these terms and conditions without notice in the event of a catastrophe, war, civil or military disturbance, act of God or any actual or anticipated breach of any applicable law or regulation or any other event outside of the promoter's control. Any changes to the competition will be notified to entrants as soon as possible by Aspire Housing.
16. The prize is non-exchangeable, non-transferable and no cash alternative is offered. Aspire Housing reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond Aspire Housing's control makes it necessary to do so.
17. The decision of Aspire Housing regarding any aspect of the prize draw or competition is final and binding and no correspondence will be entered into about it.
18. Aspire Housing reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.

## Limitation of liability

19. Insofar as is permitted by law, Aspire Housing, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of Aspire Housing, its agents or distributors or that of their employees. Your statutory rights are not affected.

## Data protection and publicity

20. Aspire Housing is committed to protecting and respecting your privacy and will only use your personal information in accordance with these Terms and Conditions and Aspire Housing's [Privacy Policy which is available here](#).

21. By entering, you agree that any personal information provided by you with your entry may be held and used by Aspire Housing or its agents and suppliers to administer the competition.

## Governing law

22. All our prize draws and competitions will be governed by English law and entrants to the prize draw submit to the jurisdiction of the English courts.

23. Aspire Housing reserves the right to update these Terms and Conditions from time to time and any updated version will be effective as soon as it is published on the website.